

Shared Service Director

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Company: Monroe Consulting Group

Location: Malaysia

Category: other-general

Executive recruitment company Monroe Consulting Group's Industrial Division is recruiting on behalf of a global leader within the manufacturing for natural resources.

Job summary:

Responsible for the daily operation & management of the Shared Service Centre. The successful candidate will work with local, regional and global stakeholders to ensure smooth execution of tasks and processes in the Shared Service Centre. The candidates will also drive process improvements of the shared service operations in line with approved budgets and efficiency commitments and ensuring alignment and compliance with rules and regulations (including IFRS) and internal requirements.

Job Responsibilities :

Responsible for the day-to-day management of the Shared Service Centre

Act as business leader within the team and support the overall objectives business.

Responsible for meeting and exceeding Service Level Agreement and customer expectations by using established KPI's and communicating metrics to the relevant stakeholders to highlight issues, identify root causes and solve in conjunction with other functional process owners.

Identify, develops and implements best practice procedures for the R2R, I2P, C2C,

Controlling and Tax & Compliance streams to bring back new ideas to streamline the processes.

Implementation, adoption of programs or development of process and tools in close collaboration with Finance Digitalization & Automatization Team to drive scalability, efficiency

and continuous improvement through a shared service model.

Drive for smart automation in overall process through elimination of inefficiencies and automation of manual tasks

Educates team and other stakeholders on standard processes and the internal control policies.

Ensure compliance to appropriate Internal Controls and adherence to Legal, Tax, Group policies for the countries in scope

Strong understanding of accounting processes.

Support operational activities with an end-to-end view, being accountable for the implementation of a comprehensive quality assurance and continuous improvement measures

Build a strong collaboration with all stakeholders

Liaise with Processing Team Managers and rest of team members

Manages the staff in the centre on his area of responsibility, coordinating hiring, training, coaching and organizational structure to ensure development of the employees

Manage and develop highly engaged team.

Identification of high potentials and employee development

Job Requirements:

University (Degree) in Finance / Accountancy or related discipline

Minimum 10 years of working experience with at least 5 years experience within Shared Service environment

Experience with Change Management & working in a multicultural and international environment

Experience in continuous improvement initiatives

Experience with SAP required in multiple modules

Strong finance process experience with full understanding of the impact in the different areas of the financial statements

Genuine interest in business process standardization

Proactive, open minded and solution oriented person

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